

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application

Inventors: Rocky Stewart et al.

Appln. No.: 09/785,693

Confirm. No.: 3894

Filed: February 16, 2001

Title: CONVERSATION MANAGEMENT  
SYSTEM FOR ENTERPRISE WIDE  
ELECTRONIC COLLABORATION

**PATENT APPLICATION**

Art Unit: 2152

Examiner: Chankong, Dohm

**Customer No. 23910**

**SUBMISSION OF REPLACEMENT DRAWINGS TRANSMITTAL LETTER**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Enclosed are 22 sheets of replacement drawings for the above-identified patent application.

Subject to the approval of the Office, Applicants respectfully request that these drawings be used to replace the drawings on file and be published in the issued patent. No new matter is being introduced by the filing of these drawings.

The Commissioner is authorized to charge any underpayment or credit any overpayment to Deposit Account No. 06-1325 for any matter in connection with this response, including any fee for extension of time, which may be required.

Respectfully submitted,

Date: October 3, 2007

By: /Karl Kenna/  
Karl Kenna  
Reg. No. 45,445

Customer No.: 23910  
FLIESLER MEYER LLP  
650 California Street, Fourteenth Floor  
San Francisco, California 94108  
Telephone: (415) 362-3800